

# **Online Payment**

# in eProcurement Portal

# (Tender Fee, EMD & others)



NIC-GePNIC<sup>©</sup>

Version 1.09.10

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National Informatics Centre	Bidder Manual for Online Payment-SBIMOPS
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# 1. Important Note

# Please read the instructions below before proceeding for online payment

NIC has made an arrangement with the State Bank of India for providing its online payment gateway services through State Bank Multi Option Payment System (SBMOPS) in the eProcurement portal (GePNIC<sup>©</sup>) for receipt of the Tender Fee, Earnest Money Deposit (EMD) and others as well as the refund of Tender Fee, EMD, etc as per pre-defined policies/procedures.

- 1. Prior to the initiation of online payment in the portal:
  - Bidders are advised to check Exemption details and are to be ready with corresponding exemption certificate which need to be uploaded in the portal.
  - Bidders are also advised to be ready with necessary bank guarantee if any.
  - The fee exemption may be there for Tender Fee or EMD or for both as indicated in the NIT / Tender document.
  - The bidder may be allowed to submit the Bank Guaranty against EMD. The details of exemption will be indicated in the NIT / Tender Document.
  - The Total Amount to be paid has to be calculated taking into account the Tender Fee Exemption and EMD Fee Exemption. The Total amount to be calculated as follows :-

Tender Fee (A) = Actual Tender Fee – Tender Fee Exemption if any

EMD (B) = Actual EMD – EMD Exemption if any

Total Amount to be paid = Tender Fee (A) + EMD (B) + Other Fees if any

- The Total Amount has to be paid in a Single Transaction.
- Bidders are also advised to check their account transaction limit, transaction approval requirements etc prior to initiation of online payment.
- The online payment gateway facilitates two modes of payment Net Banking (SBI and 61 other banks) as well as NEFT/RTGS Challan Mode payment.

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- 3. For timely bid submission, payment through Net Banking option may be used as payment gateway provides speedy response to the eProcurement portal.
- 4. Bidder may avail NEFT/RTGS Challan Mode if any transaction limit is there in using Net Banking. However, NEFT/RTGS Challan Mode will take considerable time to report about the successful payment of the Challan to the eProcurement portal.
- 5. Bidders are advised that payment (Tender Fee, EMD, etc) should be made at least 2 days in advance, before the tender closing date/time to avoid last-minute hassles.
- 6. As soon as the payment status is updated as 'Success' on the eProcurement Portal, the bidder will be allowed to freeze the bid which concludes bid submission process. For getting speedy payment response as success, bidder can avail both payment modes viz. Internet bank (SBI / Other Banks) and NEFT/RTGS Challan. As soon as first successful status is received in the eProcurement portal, bidder can Freeze the bid. If any other payment made by the bidder through other modes will be refunded by the Bank as per SBI MOPS policy.
- 7. After making a successful payment, if the bidder didn't complete the bid submission process or Freeze the bid by following due process, such bid will be considered as invalid and the total Fee/Amount (Tender Fee, EMD etc) paid will be automatically refunded to the bidder's account on the completion of Bid Opening (Technical Bid Opening) process by the Tender Inviting Authority.
- 8. If the bidder withdrew its bid within due date & time then also the bid will be considered as invalid bid. In such cases, Total Fee/Amount (Tender Fee, EMD etc) will be automatically refunded to bidders account on the completion of Bid Opening (Technical Bid Opening) process by the Tender Inviting Authority.

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# 2. Online Payment with Tender Fee / EMD Exemption

If the bidder is eligible for Tender Fee Exemption then the bidder has to select "Yes" in the following screen.

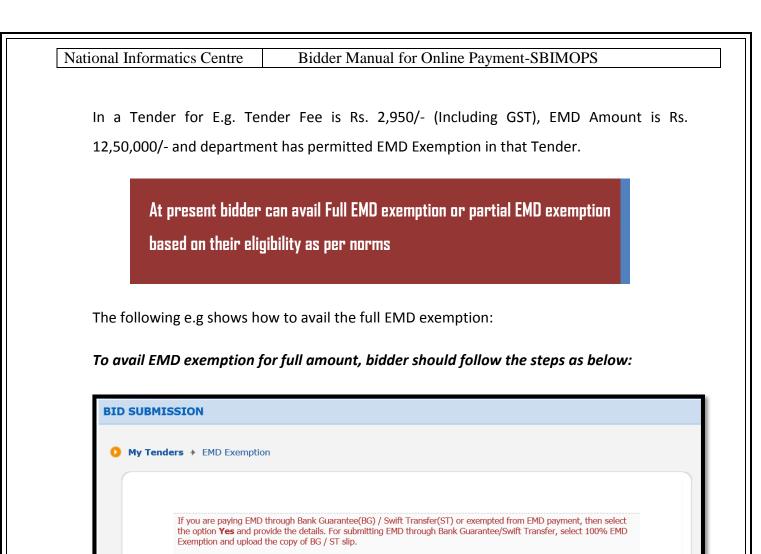
BID SUBMISSION	
O My Tenders → Tender Fee Exemption	
If, You are exempted from Tender Fee payment, then select the option to 'Yes' and provide the details.	
Are you exempted from Tender Fee payment: O Yes  No	
	Next

If, You are exempted from Tender Fee payment, then select the option to 'Yes' and provide the details.
Are you exempted from Tender Fee payment: <ul> <li>Yes</li> <li>No</li> </ul>
If yes, Provide the exemption type: O Percentage  Fixed
Percentage/Amount:* 800 ×
Tender Fee amount in ₹ : 800
Only pdf,jpg files are permitted to upload. Upload Tender Fee exemption document:
Next

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If the bidder is eligible for EMD Exemption then the bidder has to select "Yes" in the following screen.

Select No for proceeding for Online EMD payment. Are you submitting EMD through BG/ST or Exempted from EMD payment: <ul> <li> If yes, Provide the exemption type: <ul> <li> Percentage </li> <li> Fixed </li> <li> Percentage/Amount* </li> <li> 100 </li> <li> Actual EMD amount in ₹ : 12,50,000 </li> <li> Only pdf,jpg files are permitted to upload. </li> <li> Upload EMD exemption document:* </li> </ul></li></ul>		
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Select No for proceeding for Online EMD payment.

exemption from EMD payment

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If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST sip.         Select No for proceeding for Online EMD payment.       Select Exemption Type as Percentage         Are you submitting EMD through BG/ST or Exempted from EMD payment:	provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip. Select No for proceeding for Online EMD payment. Are you submitting EMD through BG/ST or Exempted from EMD payment: ● Yes If yes, Provide the exemption type: ● Percentage ● Fixed Percentage/Amount* 100 Actual EMD amount in ₹ : 12,50,000 Only pdf,jpg files are permitted to upload. Upload EMD exemption document:*	0	My Tenders + EMD Exemption	1	
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If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip.         Select No for proceeding for Online         Are you submitting EMD through         Only pdf,jpg files are permitted to         Please check Total amount payable after exemption as	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip. Select No for proceeding for Online Are you submitting EMD through Only pdf,jpg files are permitted to Please check Total amount payable after exemption as automatically calculated by the system	I F S S S S	if you are paying EMD through Bank provide the details. For submitting EN slip. Select <b>No</b> for proceeding for Online I Are you submitting EMD through Dnly pdf,jpg files are permitted to r	Guarantee(BG) / Swift Transfer(ST) or exempted from 4D through Bank Guarantee/Swift Transfer, select 100 EMD Payment EMD amount to be paid after exemption: ₹ 0.00 Please check Total amount payable after exemption as automatically calculated by	n EMD payment, then select the option Yes and 0% EMD Exemption and upload the copy of BG / ST
If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip. Select No for proceeding for Online Are you submitting EMD through Only pdf,jpg files are permitted to Please check Total amount payable after exemption as automatically calculated by the system	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST slip. Select No for proceeding for Online Are you submitting EMD through Only pdf,jpg files are permitted to Please check Total amount payable after exemption as automatically calculated by the system	I F S S S S	if you are paying EMD through Bank provide the details. For submitting EN slip. Select <b>No</b> for proceeding for Online I Are you submitting EMD through Dnly pdf,jpg files are permitted to r	Guarantee(BG) / Swift Transfer(ST) or exempted from 4D through Bank Guarantee/Swift Transfer, select 100 EMD Payment EMD amount to be paid after exemption: ₹ 0.00 Please check Total amount payable after exemption as automatically calculated by	n EMD payment, then select the option Yes and 0% EMD Exemption and upload the copy of BG / ST

	Bidder Manual for Online Payment-SBIMOPS
<b>My Tenders</b> + EMD Exemption	n
provide the details. For submitting slip. Select <b>No</b> for proceeding for Online	nk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option <b>Yes</b> and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST e EMD payment. gh BG/ST or Exempted from EMD payment:  Yes O No If yes, Provide the exemption type: Percentage O Fixed Percentage/Amount <sup>*</sup> 100
Only pdf,jpg files are permitted to	Actual EMD amount in ₹ : 12,50,000 upload. Upload EMD exemption document:
	Digitally sign the document Next
🛛 🜔 My Tenders 🔸 EMD Exemptio	
If you are paying EMD through Bar	nk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option <b>Yes</b> and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST
If you are paying EMD through Bar provide the details. For submitting slip. Select <b>No</b> for proceeding for Online	hk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST

mai mitoi	matics Centre	Bidder Manual for Online Payment-SBIMOPS
🚺 My Te	iders + EMD Exemption	
		arantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and
provide slip.	the details. For submitting EMD t	through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST
	to for proceeding for Online EMD	
Are yo	I submitting EMD through BG	G/ST or Exempted from EMD payment: $\odot$ Yes $\bigcirc$ No
		If yes, Provide the exemption type: <ul> <li>Percentage</li> <li>Fixed</li> </ul>
		Percentage/Amount <sup>*</sup> 100
		Actual EMD amount in ₹ : 12,50,000
Only po	f,jpg files are permitted to upload	
		Documents_Bidder/EMD_Exemption.pdf
		Upload EMD exemption document:*
		Click "Next" button to
		proceed further
		proceed further
		sation Chain : NIC Org   NIC_Dept
	Tender Kererer	nce Number : BHE/PW/PUR/KNT-BLE/469 Tender ID : 2020_NIC_68439_1
		Tender Title : Tender for Collection of materials from BHEL/ Clients Stores/ Storage Yard
	ocess List	A stiller
		Action
S.No	Bid Process	
	GTE Details Profile	©
<b>S.No</b> 1	GTE Details	

	Fee Type	Actual Fee	Exempted Fee	Fee To Be Paid	Paid Fee	Edit Exem
1	Tender Fee	2,950 (INR)	0.00	2,950 (INR)	0.00	5
2	Emd Fee	12,50,000 (INR)	12,50,000 (INR)	0.00	0.00	
/	eck Tende	er Fee and EMD t	ro he naid			

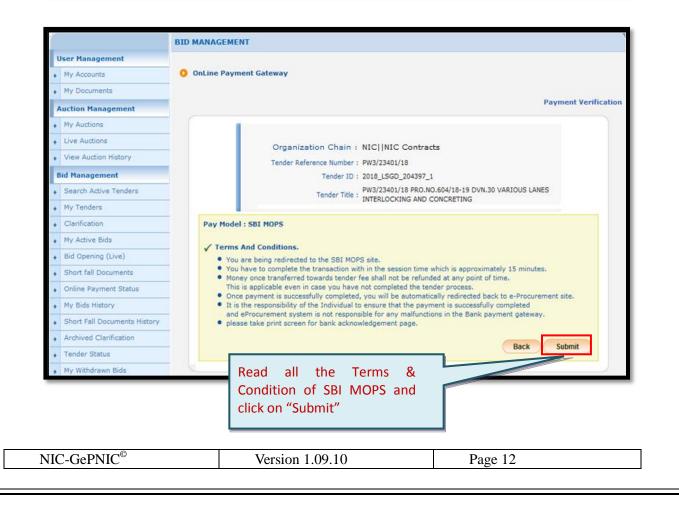
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	BID MANAGEMENT				
User Management					
My Accounts	Offline/OnLine Payment Cor	nfirmation			
My Documents					
Auction Management	-	energy Chain MICH	NIC Contracts		
My Auctions		Organization Chain : NIC  NIC Contracts Tender Reference Number : PW3/23401/18 Tender ID : 2018_LSGD_204397_1 Tender Title : PW3/23401/18 PRO.NO.604/18-19 DVN.30 VARIOUS LANES INTERLOCKING AND CONCRETING			
Live Auctions     View Auction History	_				
Bid Management					
Search Active Tenders     My Tenders					
Clarification	Bid Payment Details				
<ul> <li>My Active Bids</li> </ul>	S.No Fee Type	Actual Fee	Exempted Fee	Fee To Be Pa	iid
<ul> <li>Bid Opening (Live)</li> </ul>	1 Tender Fee 2 Emd Fee	2,950.00 (INR)			2,950.00 (INR) 0.00 (INR)
+ Short fall Documents	2 Emd Pee	12,50,000.00(INR)	12,50,0	00.00	0.00 (max)
Online Payment Status					
My Bids History	Portal Alert :				
+ Short Fall Documents History	Beyond this stag	ge, you will not be able to e			
Short Fall Documents History     Archived Clarification	Beyond this stag	ge, you will not be able to e that the exemption and am			
	Beyond this stag     Please confirm t		ount to be paid are co		
Archived Clarification	Beyond this stag     Please confirm t	that the exemption and am	ount to be paid are co tails are correct.		to Pay
<ul> <li>Archived Clarification</li> <li>Tender Status</li> <li>My Withdrawn Bids</li> </ul> Please check Tender line again. If there	Please confirm t Please confirm t I hereby confirm t r Fee and EMD to be p is any mistake, click	that the exemption and am that the above payment def	ount to be paid are co tails are correct.	errect.	to Pay
<ul> <li>Archived Clarification</li> <li>Tender Status</li> <li>My Withdrawn Bids</li> </ul> Please check Tender line again. If there	Please confirm to Please confirm to Please confirm to Please confirm to the please confirm to the plant of th	that the exemption and am that the above payment def vaid on icking on the "C	ount to be paid are contails are correct.	ack Confirm	systen
Archived Clarification     Tender Status     My Withdrawn Bids Please check Tender ine again. If there	Please confirm t Please confirm t I hereby confirm t is any mistake, click ame.	that the exemption and am that the above payment def vaid on icking on the "C	ount to be paid are contails are correct.	ack Confirm	systen
<ul> <li>Archived Clarification</li> <li>Tender Status</li> <li>My Withdrawn Bids</li> </ul> Please check Tender line again. If there	Please confirm to Please confirm to Please confirm to Please confirm to the please confirm to the plant of th	that the exemption and am that the above payment def paid on icking on the "C 10PS payment of	ount to be paid are contails are correct.	y" button, e and <u>bid</u>	systen der ca
<ul> <li>Archived Clarification</li> <li>Tender Status</li> <li>My Withdrawn Bids</li> </ul> Please check Tender line again. If there	Please confirm to the plant co	that the exemption and am that the above payment def paid on icking on the "C 10PS payment of the payment to	onfirm to Pay Gateway pag	y" button, e and <u>bid</u> online	systen der ca
Archived Clarification     Tender Status     My Withdrawn Bids  Please check Tender	Please confirm to please confirm to please confirm to please confirm to the please confirm to the plant of the please confirm to the plant of the please confirm to the pleas	that the exemption and am that the above payment def paid on icking on the "C 10PS payment of the payment to	onfirm to Pay Gateway pag	y" button, e and <u>bid</u> online	systen der ca

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Ten	der Reference Number : PW	3/23401/18	
	Tender ID : 201	18_LSGD_204397_1	
	Tender Title : PW	3/23401/18 PRO.NO.604/18-1 FERLOCKING AND CONCRETIN	19 DVN.30 VARIOUS LANES NG
Bid Payment Deta	ails		
Fee Type	Actual Fee	Exempted Fee	Fee To be Paid
Tender Fee	2,950.00	0.00	2,950.00
Emd Fee Total Fee	12,50,000.00	12,50,000.00	0.00 2,950.00
Choose Payment	Selected Pay Option Gateway is		Click here to proceed further



<b>o</b> SBI	1 SBL Accour	nt Holders – Only for SBI account
	nolders having	g Internet banking facility.
Net Banking	7/	
SBI Bank Charges: 11,8	Other Banks Bank Charges: 132.5	
Click Here Card Payments	Click Here	2. Other banks – For other bank account holder
Other Payments Modes		having Internet banking facility with the account.
NEFT/RTGS Bank Charges: 133.0		
Click Here	3. Payment thr	ough NEFT/RTGS-For bidder who
	STATE BANK MULTI OPTION PAYMENT S Please Select Appropriate Card Type Net Banking SBI Bank Charges: 11.8 Click Here Card Payments Other Payments Modes NEFT NEFT/RTGS Bank Charges: 133.0	A SBI Accourd bolders having Please Select Appropriate Card Type To record restorers to Net Banking SBI Bank Charges: 11.8 SBI Bank Charges: 13.0

refer to the corresponding payment process as mentioned in the relevant section of this document.

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Tutional informatics ee		
3. Payment of EMI	D through Bank Guarantee	
In a Tondor for E a	Tender Fee is Rs. 2,950/- (Including GST), EM	D Amount is Pr
in a render for E.g.	Tender Fee is Ks. 2,950/- (including GST), EM	D'AINOUITE IS RS.
12,50,000/- and de	partment has permitted payment of EMD three	ough Bank Guarantee in
the state state state state state states and the state states are states and the states are states and the states are sta		
that Tender like :		
that Tender like : EMD through B Exemption Allo		
EMD through B		
EMD through B		
EMD through B		
EMD through B Exemption Allo		) through BG
EMD through B Exemption Allo	owed • Yes • No	) through BG

The following e.g. shows how to avail the full EMD payment through BG:

To Pay the EMD amount through Bank Guarantee, bidder should follow the steps as below:

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	al Informatics Centre Bidder Manual for Online Payment-SBIMOPS	
_		
	My Tenders + EMD Exemption	
	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes a	
	provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of B slip.	BG / ST
	Select no for proceeding for online Lind payment.	xem
	Are you submitting EMD through BG/ST or Exempted from EMD payment: O Yes O No	ntage
	If yes, Provide the exemption type: O Percentage O Fixed	
	Percentage/Amount*_100	
	2.Enter exemption value as	
	100 mandatorily	
	EMD exemption document:*	
		Next
0	My Tenders + EMD Exemption	Next
0	My Tenders + EMD Exemption	Next
C		
C	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option <b>Yes</b> a provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of <b>B</b>	and
0	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes a provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of B slip.	and
C	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes a provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of B slip.	and
C	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes a provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of B slip. Select No for proceeding for Online EMD Payment	and
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0	If you are paying EMD through Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes a provide the details. For submitting EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of B slip. Select No for proceeding for Online   EMD Payment EMD amount to be paid after exemption: ₹ 0.00	and 3G / ST

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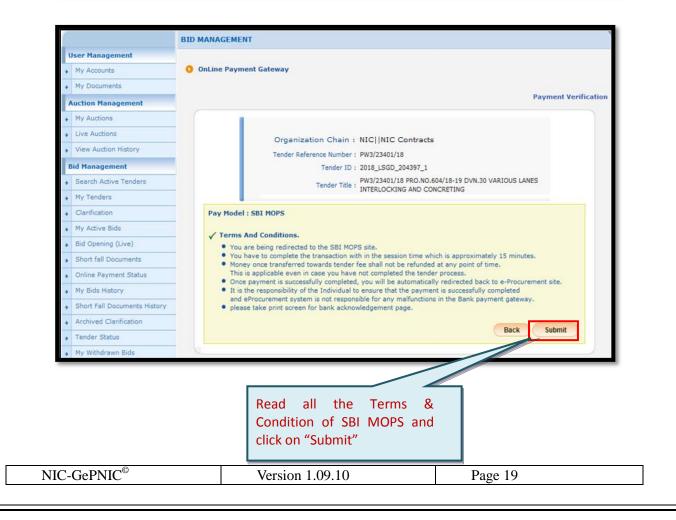
tional Informatics Centre	Bidder Manual for Online Payment-SBIMOPS
<b>My Tenders HD</b> Exemptio	n
	nk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option <b>Yes</b> and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST
Select No for proceeding for Online	e EMD payment.
Are you submitting EMD throug	gh BG/ST or Exempted from EMD payment:
	If yes, Provide the exemption type:  Percentage O Fixed Upload Bank
	Percentage/Amount* 100
	Actual EMD amount in ₹ : 12,50,000
Only pdf, jpg files are permitted to u	upload.
	Upload EMD exemption document:*
	Digitally sign the document
	``````````````````````````````````````
	hk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST
If you are paying EMD through Ban provide the details. For submitting slip. Select <b>No</b> for proceeding for Online Are you submitting EMD throug	hk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST File Message File signed successfully. Upload Upload Inption document:* File Signed Successfully
If you are paying EMD through Ban provide the details. For submitting slip. Select <b>No</b> for proceeding for Online Are you submitting EMD throug	hk Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option Yes and EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / ST File Message File signed successfully. Upload Upload Inption document:* File Signed Successfully

<b>My Tenders</b> + EMD Exem	ption
	Bank Guarantee(BG) / Swift Transfer(ST) or exempted from EMD payment, then select the option <b>Yes</b> and ing EMD through Bank Guarantee/Swift Transfer, select 100% EMD Exemption and upload the copy of BG / S
Select <b>No</b> for proceeding for Or	nline EMD payment.
Are you submitting EMD thr	ough BG/ST or Exempted from EMD payment: $oldsymbol{O}$ Yes $igtriangle$ No
	If yes, Provide the exemption type: $\odot$ Percentage $\bigcirc$ Fixed
	Percentage/Amount* 100
Only pdf, jpg files are permitted	Actual EMD amount in ₹ : 12,50,000
Only par, jpg mes are permitted	Documents_BiddertEMD_Exemption.pdf
	Upload EMD exemption document:*
	Click "Next" button to
	proceed further

	Process List					
S.No		SS			Act	tion
1	GTE Details					0
2	Profile Avail Prefere		0			
	Payment Deta					Edit
S.No	Fee Type	Actual Fee	Exempted Fee	Fee To Be Paid	Paid Fee	Exemption
1	Tender Fee	2,950 (INR)	0.00	2,950 (INR)	0.00	1
	y Online				Encry	
	$\land$					pta ad

National I	nformatics Cer	otro	Bidder Manual for	Onling Dovmant S	PIMODS
National I		luc	Bidder Manual Ior	Onnie i ayment-S	DIMOI 5
BID	MANAGEMENT				
	Offline (Online Re		Genetice		
× .	Offline/OnLine Pa	yment Co	nirmation		
			ganization Chain : NIC		
		len	der Reference Number : PW3/23 Tender ID : 2018_U		
			Tender Title : PW3/23 INTERL	401/18 PRO.NO.604/18-1 OCKING AND CONCRETI	19 DVN.30 VARIOUS LANES NG
	Bid Paymen			E	Exercise Pold
	S.No Fee 1 Tende		Actual Fee 2,950.00 (INR)	Exempted Fee	0.00 2,950.00 (INR)
	2 Emd I	ee	12,50,000.00 (INR)	12,50,0	00.00 (INR)
	I hereby eck Tender Fe	e and EN	that the exemption and amount that the above payment det MD to be paid take, click on	-	ack Confirm to Pay
'Back' to c click 'Pay on		me. Ond	ce confirmed,	/	
		2. <u>v</u>	Varning: By Clicking or	n the "Confirm to	Pay" button, system will
		redi	irect to SBI MOPS pa	yment Gateway	page and <u>bidder cannot</u>
		mod	dify/change the payı	<u>ment to be m</u>	ade online under any
					o Pay' button only if all
			ails are correct.		, , , ,
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Or	ganization Chain : NI	C  NIC Contracts	
Ten	der Reference Number : PW	3/23401/18	
	Tender ID : 201	18_LSGD_204397_1	
		3/23401/18 PRO.NO.604/18-19 TERLOCKING AND CONCRETIN	
Bid Payment Det	ails		
Fee Type	Actual Fee	Exempted Fee	Fee To be Paid
Tender Fee	2,950.00	0.00	2,950.00
Emd Fee	12,50,000.00	12,50,000.00	0.00
Total Fee			2,950.00
			Click here t
Choose Payment	Selected	Payment	proceed
chieve i aj men	Selected	Payment	proceed



National Informatics Centre	Bidder Manual for Online Payment-SBIMOPS
<b>?</b> SBI	<b>SBI</b>
STATE BANK MULTI OPTION PAYMENT SYS Please Select Appropriate Card Type To	holders having Internet hanking facility
Net Banking SBI Bank Charges: Click Here	HII Other Banks Bank Charges: 132.5 Click Herc
Card Payments Other Payments Modes NEFT NEFT/RTGS	2. Other banks – For other bank account hold having Internet banking facility with th account.
Bank Charges: 133.0 Click Here	3. Payment through NEFT/RTGS–For bidder who wants to pay through Challan mode.

For detailed payment procedure using the selected mode, please refer to the corresponding payment process as mentioned in the relevant section of this document.

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# 4. Payment through Net Banking

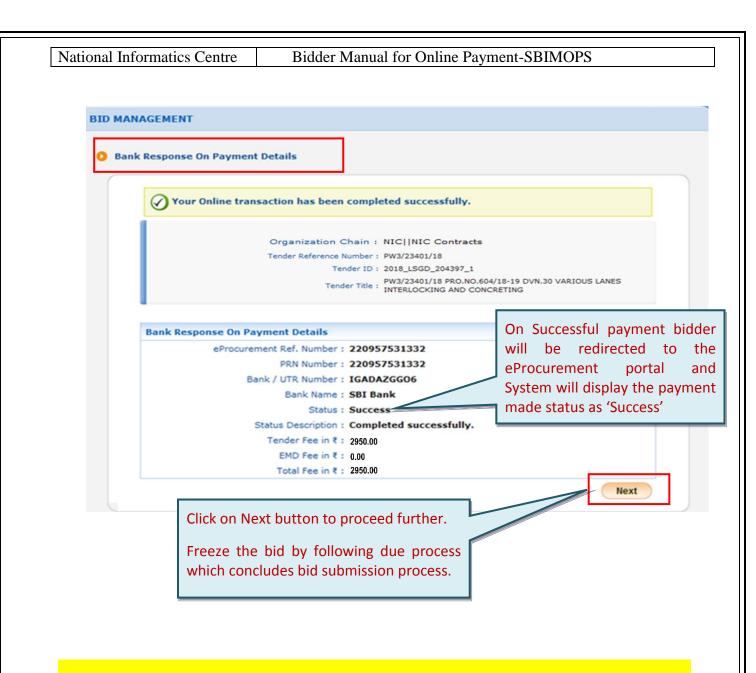
#### **SBI Account Holders** 4.1

This option is to be used only by the SBI account holders having Internet banking facility.

<b>o</b> SBI	₽ S S N L I
STATE BANK MULTI OPTION PAYMEN	T SYSTEM
Please Select Appropriate Card Ty	be To Avoid Failures (C-Credit Card Options/D For Debit Card)
Net Banking	
SBI Bank Charges: 11.8	Conter Banks Bank Charges: 132.5
Click Here Card Payments	Click Here
Other Payments Modes	
NEFT	SBI Account Holders – Only for SBI
NEFT/RTGS Bank Charges: 133.0 Click Here	account holders having Internet banking facility.
	Cancel
© State Bank of India	Site best viewed in I.E 10 +, Mozilla 30 +, Google Chrome 30 +

Login to OnlineS	Enter Internet banking Login ID and Password and Click on Login									met Banking					
(CARE: Username	and password are case	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1				-08						(	)	-	•
de Please sele	ect the OPER legment BAN	SONAL OF	•	5	3	4	7	8	6	2	9	0	1		-
Usemame*			w	t	r.,	e	q	p	0	+	y	u	{	)	1
		New User? Register here	r	0	a	5	d	k	T	h	T	t	1	1	1
Password*	- And	Forgot Login Password Forgot Username	v	z	x	c	m	b	n	<	>	;			-
Login	Reset			C	4PS LO	СК			(	CLEAF	ł			?	
For better security use the	Online Virtual Keyboard		shing												
✓ Your usernam	e and password are high	sword anywhere other than in this page ily confidential. Never part with them SBI wil y to raise CMS complaint on the day of trans		this int	formati	on.							2	1	

Your previous site visi				6
UP Electronics	it: 28-Feb-2018 16:08 IST Corporation		01-Mar-2018 [	13:04 IST]
You have	ve not performed any UP Electronics Corpora	ition transactions today.		
	Verify and confirm UP Electronics Co	rporation transaction details		
	Debit Account Details Account No. 00000020069127225	Description Savings Account	Branch BESANT NAGAR,	
	Reference Number	220957521676	CHENNAI	
	Department ID EMD Amount	UPELCC 0.00		
	Tender Fee	2950.00		
	RISL Fee Amount	0.00 2950.00		
	Amount in Words	Two Thousand Nine Hundred Fifty Rupees Only Confirm Back		
© Copyright SBI.			Privacy Stateme	nt   Term
Click or	n Confirm and	make the		
Payment.				



In case, payment is debited from bidder's account but payment status "Failure" is shown in the portal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266, 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.

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# 4.2 Other banks

Other bank account holders having Internet banking facility with their account may use the following process.

<b>O</b> SBI		
STATE BANK MULTI OPTION PAYMENT SY	STEM	
Please Select Appropriate Card Type To	Avoid Failures (C-Credit Card Options/I	) For Debit Card)
Net Banking		
SBI Bank Charges: 11.8 Click Here Card Payments Other Payments Modes	Other Banks Bank Charges: 132.5 Click Here	Other Banks – For other bank account holders having Internet
NEFT/RTGS Bank Charges: 133.0		banking facility with their account.
		Cancel
© State Bank of India		Site best viewed in I.E 10 +, Mozilla 30 +, Google Chrome 30 +

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finternet Banking >	Select your Bank Popular Banks	Payment Amount: ₹62.00
		banks as well as all
		banks under SBI MOPS are available here. Select your
	All Banks == Select your Bank ==	bank.
	Make Payment	

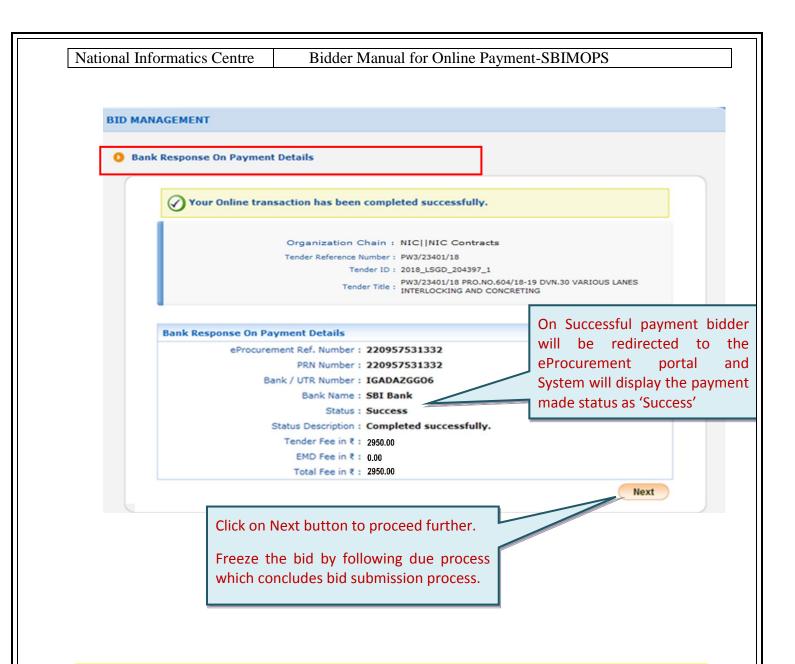
nternet Banking	>	== Select your Bank == Allahabad Bank [Retail] Andhra Bank [Retail] Axis Bank [Retail] Bank of Bahrain and Kuwait Bank of Baroda [Corporate]	List of all availab MOPS	le banks under SBI
		Bank of Baroda [Corporate] Bank of Baroda [Retail] Bank of India Bank of Maharashtra Canara Bank Catholic Syrian Bank Corporation Bank Corporation Bank Corporation Bank Corporation Bank DCB Bank DCB Bank Deutsche Bank Dhanlaxmi Bank [Retail] digibank by DBS Federal Bank Federal Bank ScanNPay HDFC Bank [Retail] ICICI Bank [Retail] ICICI Bank [Retail] IDBI Bank [Corporate] IDBI Bank [Retail] IDFC Bank Indian Bank		BillDesk

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National Informatics Centre	Bidder Manual for Onlir	
State Bank MOPS Multi Option Reyment System		State Bank Collect
1 Internet Banking	Select your Bank Popular Banks	For e.g. ICICI bank selected
	All Banks ICICI Bank [Retail]	Click on Make Payment
	Make Payment	BillDesk
<b><i>ficici</i></b> Bank		ank Home   About Us   Sitemap   Customer Care   Find ATM/Branch
	ICICI Ba EE BANKING WEALTH MANAGEMENT PRVATE BANKING Payment through ICICI Bank User ID Password	ank Home   About Us   Sitemap   Customer Care   Find ATW/Branch MRI BAHKING CORPORATE BANKING May I help you? New User? Get UserID Password? Get Password
PERSONAL BANKING PRIVILED	Payment through ICICI Bank User ID	NRI BANKING CORPORATE BANKING May I help you? New User? Get UserID
PERSONAL BANKING PRIVILED	PRVATE SAMKING WEALTH MARACEMENT PRVATE SAMKING	MRY BANKING CORPORATE BANKING May I help you? New User? Get UserID Password? Get Password Enter Net banking User Id
PERSONAL BANKING PRIVILED	PRVATE SAMKING WEALTH MARACEMENT PRVATE SAMKING	MRR BANKING       CORPORATE BANKING         May I help you?       May I help you?         New User?       Get UserID         Password?       Get Password         Enter Net banking User Id

0		<b>CICI</b> Bank			About Us   Customer Care   Find ATM/B
	RIVILEGE	<b>CICI</b> Bank			
Ma	ake a Payment				
Your	now have the option of paying fr	om either your savings acc	ount or Pockets wallet.		
P	ayment Details				
Pa	ay From	<u> </u>			
	иу То	State Bank Of India	a - INB Dept (Bl		
A	mount (INR)	2950.00			
R	emarks		\$ \$		
<u>C8</u>	ick here to view terms & cond				
_		C	lick on Pay and make	e the Payment.	
4	CANCEL PAY				

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In case, payment is debited from bidder's account but payment status "Failure" is shown in the portal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266 , 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.

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# 5. Payment through NEFT/RTGS Challan mode

Bidder who wants to pay through NEFT/ RTGS challan mode may follow the steps below:

<text><text><complex-block></complex-block></text></text>	<b>?</b> SBI		SBI
<text><text><complex-block></complex-block></text></text>	STATE BANK MULTI OPTION PAYMENT S	YSTEM	
<text><text><complex-block></complex-block></text></text>		To Avoid Failures (C-Credit Card Options/D For Debit Card)	
<text><text><complex-block></complex-block></text></text>	SBI Bank Charges:	Other Banks Bank Charges: 59.0	
<text></text>	Other Payments Modes           NEFT           NEFT/RTGS	bidder who v	
Read and accept the through through the read and the row between the read and the row between the row between the read and the row between the row between the read and the row between			wed in I E 10 +, Mozilla 30 +, Google Chrome 30 +
Read and accept the thing any way liable for the contents of any linked websites or webpages. By the analysis of the system and solve any other way liable for the contents of any linked websites or webpages. By the analysis of any control and website or the system and solve any to the system. Here, the system and solve any to the system and the product of the system and solve any thing parties or the system and solve a	Please click the check Box and	d click on the Confirm Button.	
Read and accept the         terms       and         conditions       of         payment       through         challan       using         SB       des not have any control over third party websites and accepts no responsibility or table to provide the trans and responsibility and SB will not be responsibility and SB will not be responsible for any solution with your access to the external website or for any deficiency in the products and services of the third party or for the failure or disruption of the websites or the breads.         conditions       of         payment       through         challan       using         MOPS       SB	<b>?</b> SBI		
Read and accept the terms and conditions of payment through Challan using SBI MOPS	SBI does r liability for party webs loss, dam connectior and service party.	Not have any control over third party websites and accepts no respons any of the material contained on those servers. You will be using suc- ites at your own risk and responsibility and SBI will not be responsib ige, costs & charges, direct or indirect incurred by you, arising out of with your access to the external website or for any deficiency in the so f the third party or for the failure or disruption of the website of the so f the third party or for the failure or disruption of the website of the	h thid le for any or in products third
Challan using SBI (Click Check Box to proceed for payment) MOPS Confirm	Read and accept the termsintegrating recommentermsand conditionsonline tran between y specified or	with an external website or web page, SBI shall not be deemed to en d, approve, guarantee, indemnify or introduce any third parties or the oducts they provide on their websites. Please note SBI is only facilit saction and will not be a party to any contractual arrangements enter ou and the provider of the external website unless otherwise expressly r agreed to by SBI. Such external websites are governed by their resp	Indexes, and the set of the set o
Click on Confirm	Challan using SBI (Click C	Check Box to proceed for payment)	
	Click on Co	onfirm	
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Your site visit: 18-Sep	p-2018 [11:46 IST]	
TamilNadu e-pi	rocurement payment	
	Payment details	
	Reference Number	117725193159
	EMD Amount	0 0
	EMD Amount Tender Fee	2950
	RISL Fee	0
	Amount	2950
	Amount Amount in words	2950 Two Thousand Nine Hundred Fifty Rupees Only
		Confirm Reset
Please ch	neck amount to be paid.	Click here to abort this transmost and return to the TamilNadu e-procurement payment site
	erate the challan, c	
To gene	erate the challan, c	
To gene	erate the challan, c	
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To gene	erate the challan, c	
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To gene	erate the challan, c	

# **?** SBI

#### Your site visit: 18-Sep-2018 [11:48 IST]

e-procurement payment h	EET/PTCS Form	Challan generated
Benetic	iary Details	
Beneficiary Account Number (to be entered as it appears)	PSEGACPJ8923167	
Amount	Rs. 2950	
Amount In Words	Two Thousand Nine Hundred Fifty Only	
Beneficiary Bank	State Bank of India	
Beneficiary IFSC Code	SBIN0017676	
Name & Address	e-procurement payment	
Beneficiary Reference Number	117725193159	

Note for Bidders'

- a. The remittance should be within the prescribed time and as per the terms and conditions specified in tender.
- b. Please ensure the correctness of details inputed while remittance through RTGS/NEFT. SBI and Gost would not be responsible for the transactions rejected due to incorrect details inputed.
- c. For RTGS/NEFT transactions. Date and time at which payment is received in SBI would be relevant for the purpose of determining the latue as to whether payment was received in time or not. Therefore, bidders should make transactions well in advance so as to ensure that the payment washes SBI before date and time for submittion of tender.
- d. Bids for which payment is received after closing date time for submission of under bid would be rejected and would not be considered for further processing . The payment would be returned back to the bank account from which the transaction was made.
- e. Bidders should verificheck the payment status on e-procurement portal. The transaction for which payment is received before bidtender closing date and time would be displayed as SUCCESSFULL in the portal Otherwise bidders may contact their bank from which the transaction was made.
- f. Bidder should ensure that tender document fees and EMD are remitted as one single transaction and not separate.
- g. Bidder should ensure that account no. entered during RIGSNEFT remittance at any bank counter or Internet banking site is the same as it appears in e-Procument remittance form. Bidder should not truncate this account number.
- k. No additional information like bidders name, company name, etc. should be entered in the account no. column along with account no. for RIGS/NEFT remittance.
- i. Cash or Transfer across the counter in SBI and Associates Banks not allowed and the payment may be treated as invalid and the respective bid is liable to be rejected.
- j. Please obtain UTR no. from your remitting bank for your recordificture reference.
- k. Please note that this is only a remittance information form and not an acknowledgement of remittance.

In case the above points are not followed, the payment may be treated as invalid and the respective bid is liable to be rejected

#### Disclaimer

321 does not have any control over third party websites and accepts no responsibility or liability for any of the material contained on those servers. You will be using such third party websites at your own risk and responsibility and 321 will not be responsible for any loss, damage, costs & charges, direct or indirect instande by you, arising out of or in connection with your access to be esternal website or for any deficiency in the products and services of the third party or for the failure or disruption of the website of the third party.

521 is not in any way liable for the contents of any linked websites or webpages. By integrating with an external website or web page, 521 shall not be deemed to endorse, recommend, approve, guarantee, indemnify or banduce any third parties or the services/products they provide on their webcites. Please note 521 is only facilitating the online transaction and will not be a party to any contractual arrangements entend into between you and the provider of the external website unless otherwise expressly specified or agreed to by 521. Such external websites are governed by their respective policies.

Click here to print the Remittance Form Click here to Download in pdf

After downloading the challan, bidders are advised to visit the bank well in advance before due date / time and make the payment as mentioned in the challan. It is advised to make payment at least 2 days in advance before the tender closing date / time to avoid last minute hassles.

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e-procurement payment RTGS/NEFT Remittance Information Form Beneficiary Details		
Beneficiary Details		
Beneficiary Account Number (to be entered as it appears)	PSEGACPJ8923167	
Amount	Rs. 2950	
Amount In Words	Two Thousand Nine Hundred Fifty Only	
Beneficiary Bank	State Bank of India	
Beneficiary IFSC Code	SBIN0017676	
Name and Address	e-procurement payment	
Beneficiary Reference No	117725193159	
Instructions for remitting Bank:	•	

a. This form is valid for remittance through non-SBI branches.

b. Beneficiary account no. is alpha-numeric and case sensitive. It should be entered as it appears above.

c. Amount to be remitted should not be higher or lesser and should be the same as shown above.

#### Note for Bidders'

- a. Bidder should ensure that account no. entered during RTGS/NEFT remittance at any bank counter or Internet banking site is the same as it appears in this remittance form. Bidder should not truncate or add any other detail to the above account number.
- b. No additional information like bidder name, company name, etc. should be entered in the account no. column along with account no. for RTGS/NEFT remittance.
- c. Account to Account transfers or Cash payments are not allowed and are invalid mode of payments. Hence, this remittance form is to be used only for RTGS or NEFT payment
- d. Bidder should ensure that tender document fees and EMD are remitted as one single transaction and not separate. The remittance should be within the prescribed time and as per the terms and conditions specified in tender.
- e. Please ensure the correctness of details inputted while remittance through RTGS/NEFT. Please also ensure that your banker keys in the Account Number (which is case sensitive) as displayed in this form. SBI and Merchant shall be the sense of the first sense of the sense of the sense of the sense of the sense.
- f. For RIGS the purpos should make the purpos for the purpos of the purpos found make the purpos of the purpos of

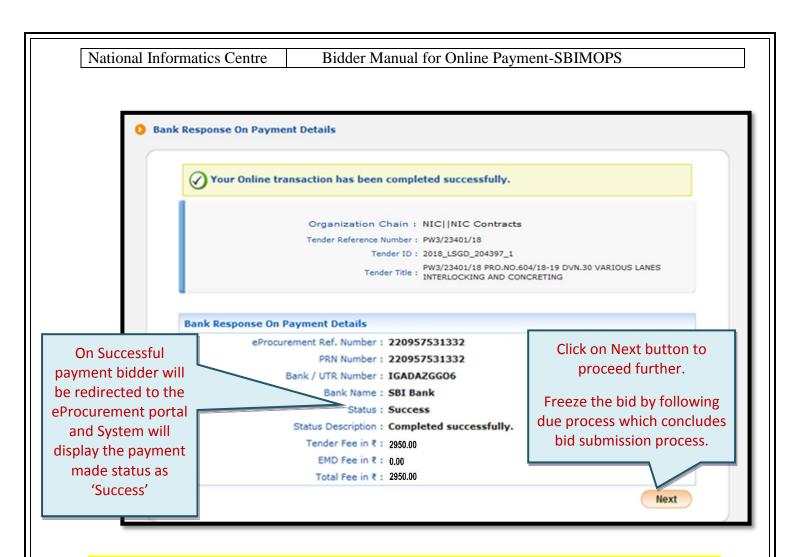
d be relevant for Therefore , bidders before date and

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time for submission of tender.

9. Bids for which Payment is received after closing date/time for submission of tender/bid would be rejected

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- If <u>bidder has made the payment less or more</u> than the amount mentioned in the challan, it will be considered as **invalid** payment and the status will be shown as 'Failure'. The amount paid will be refunded by the bank automatically as per the SBI MOPS Payment gateway service policy.
- 2. In case, payment is debited from bidder's account but payment status "Failure" is shown in the potal, the bidders are advised to immediately contact the Bank helpdesk and drop a mail with complete payment detail, tender id, portal URL, to support.etender@sbi.co.in, support-eproc@nic.in or call on 022-27560266, 022-27560267 for resolution well before bid submission end date & time. As long as payment status is shown as Failure, bidder cannot submit their bid. For further information, please read the section 'Payment Pending/Failed Cases' of this document.

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### 6. Payment Pending/Failed Cases

In few cases the payment / transaction may get failed at the bidder's bank end or SBI MOPS payment gateway end or eProcurement portal end.

### Few failed cases are shown as below:

# 6.1 Payment Failure in internet banking

While making payment through internet banking using SBI account option or Other bank option, payment may sometime fail and the status is mentioned as "**Failure**" as shown in the below screenshot.

Response from Bank: Pending for	payment
Organisation Chain	: Tamil Nadu Police Housing Corporation  Supdt. Engineer(South Circle) - TNPHC  Madurai Division - TNPHC  Madurai Sub Division - TNPHC
Tender Title	: Construction of Permanent building for District Fire Office, Fire and Rescue Services Station and 5 Units Garage at Thoothukudi in Thoothukudi District
Tender ID	: 2021_TNPHC_199355_1
Tender Ref No.	: SE/SC.No.43/2020-2021-1
Bank Response On Payment Details	
eProcurement Ref. Number :	237953431745
PRN Number :	237953431745
Bank / UTR Number :	CPAATCLDY3
Bank Name :	SBI Bank
Status :	Failure
Status Description :	Pending for payment
Tender Fee in ₹ :	2950.00
EMD Fee in F	0.00
	2950.00

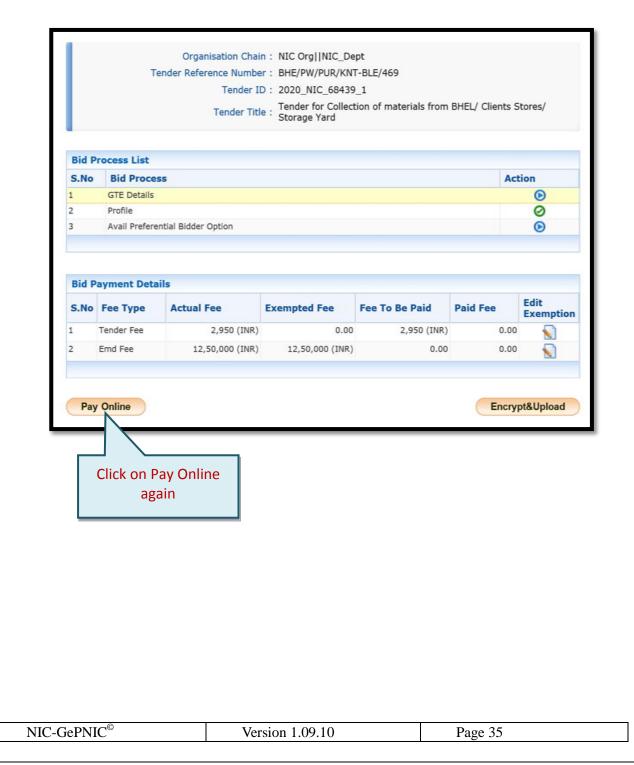
- *i.* On transaction failure, bidder can reinitiate the payment using the same option once again.
- ii. For failed transaction, the amount (if debited/deducted) from bidder's account will be refunded to the same account from where the transaction was made as per SBI MOPS Payment Gateway service policy.

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# 6.2 Payment failure in NEFT/ RTGS Challan

If payment status is shown as "Failure" on eProcurement portal even after payment made through Challan, bidders are advised to wait for some time as it will take time to update status by payment gateway in the eProcurement portal.

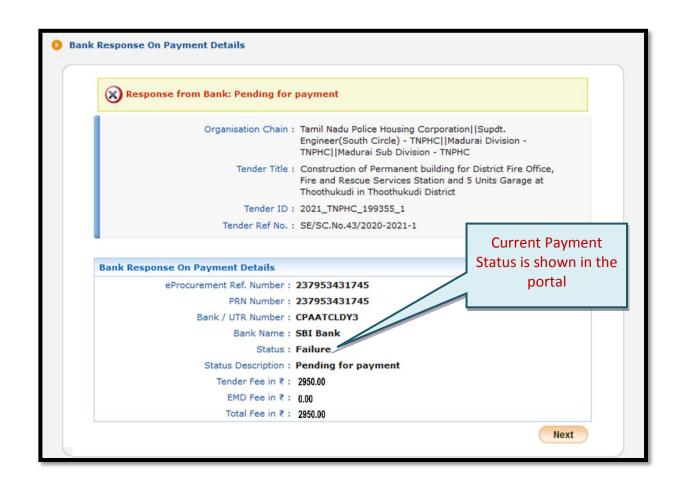
### To check the current payment status:



National Informatics Centre	Bidder Manual for Online Payment-SBIMOPS

			Select SBI MOPS and Click on Submit
Total Fee			2 950 00
Emd Fee	12,50,000.00	12,50,000.00	0.00
Tender Fee	2,950.00	0.00	2,950.00
Fee Type	Actual Fee	Exempted Fee	Fee To be Paid
	Tender Title : PW: INT		

		Payment Verification
Ten Ten	Tamil Nadu Police Housing Corpor n Chain : Engineer(South Circle) - TNPHC   TNPHC  Madurai Sub Division - TN Construction of Permanent buildin der Title : and Rescue Services Station and Thoothukudi in Thoothukudi Distri nder ID : 2021_TNPHC_199355_1 Ref No. : SE/SC.No.43/2020-2021-1	Madurai Division - NPHC ng for District Fire Office, Fire 5 Units Garage
Pay Model : SBI Bank		payment status
• You are being redirected	l to the SBI Bank site. e transaction with in the session time which i	
<ul> <li>Money once transferred This is applicable even in</li> <li>Once payment is succes</li> <li>It is the responsibility of and eProcurement syste</li> </ul>	towards tender fee shall not be refunded at n case you have not completed the tender pr sfully completed, you will be automatically re the Individual to ensure that the payment is m is not responsible for any malfunctions in for bank acknowledgement page.	any point of time. rocess. edirected back to e-Procurement site. s successfully completed
<ul> <li>Money once transferred This is applicable even in</li> <li>Once payment is succes</li> <li>It is the responsibility of and eProcurement syste</li> </ul>	towards tender fee shall not be refunded at in case you have not completed the tender pr sfully completed, you will be automatically re the Individual to ensure that the payment is m is not responsible for any malfunctions in	any point of time. rocess. edirected back to e-Procurement site. s successfully completed the Bank payment gateway.



If the current payment status is being displayed as **"Failure"** repeatedly even after waiting for sufficient day/time, bidder may **"cancel"** the transaction carried out through Challan as shown in the next section and proceed with new payment. Amount deducted from the bidder account for the previous challan transaction will be refunded to the same account as per SBI MOPS payment gateway policy.

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# 6.2.1 Cancellation of NEFT/RTGS Challan

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To Cancel NEFT/ RTGS challan, bidder may follow the process mentioned below. Bidders are advised to take the screenshots while cancellation of Challan for further communication.

Organisation Chain : Tamil Nadu Police Housing Corporation  Supdt. Engineer(South Circle) - TNPHC  Madurai Division - TNPHC  Madurai Sub Division - TNPHC Tender Title : Construction of Permanent building for District Fire Office, Fire and Rescue Services Station and 5 Units Garage at Thoothukudi in Thoothukudi District Tender ID : 2021_TNPHC_199355_1 Tender Ref No. : SE/SC.No.43/2020-2021-1 Bank Response On Payment Details eProcurement Ref. Number : 237953431745	
Fire and Rescue Services Station and 5 Units Garage at Thoothukudi in Thoothukudi District Tender ID : 2021_TNPHC_199355_1 Tender Ref No. : SE/SC.No.43/2020-2021-1 Bank Response On Payment Details	
Tender ID : 2021_TNPHC_199355_1 Tender Ref No. : SE/SC.No.43/2020-2021-1 Bank Response On Payment Details	
Bank Response On Payment Details	
aProcurement Def Number + 237053431745	
eProcurement Ref. Number + 237053431745	
PRN Number : 237953431745 Click on "Next" butto	
Bank / UTR Number : CPAATCLDY3 get the option	
Bank Name : SBI Bank cancellation of previ	ousl
Status : Failure generated challan	
Status Description : Pending for payment Tender Fee in ₹ : 2950.00	
EMD Fee in ₹ : 0,00	
Total Fee in ₹ : 2950.00	<u></u>
Next	

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MANAGEMENT					_
OnLine Payment	t Gateway				
			Pa	yment Verifica	ation
	Organisation Chain :	Tamil Nadu Police Housing Corporation  Supdt. Engineer(South Circle) - TNPHC  Madurai Divisio TNPHC  Madurai Sub Division - TNPHC	n -		
	Tender Title :	Construction of Permanent building for District Fi and Rescue Services Station and 5 Units Garage Thoothukudi in Thoothukudi District			
	Tender ID :	2021_TNPHC_199355_1			. In
	Tender Ref No. :	SE/SC.No.43/2020-2021-1		າ "Submit"	
Pay Model : S	BI Bank			initiate	chal
			cancella	ition proce	SS
🗸 Terms And					
<ul> <li>You are</li> <li>You hav</li> <li>Money of This is a</li> <li>Once pa</li> <li>It is the</li> </ul>	being redirected to the SE re to complete the transact once transferred towards to applicable even in case you ayment is successfully com responsibility of the Indivi	tion with in the session time which is approximate tender fee shall not be refunded at any point of tir u have not completed the tender process. opleted, you will be automatically redirected back idual to ensure that the payment is successfully c	ne. to e-Procuremen ompleted	nt site.	
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You are     You hav     Money o     This is a     Once pa     It is the     and ePr     please t      Your site visit : 26-Mar Your previous transact	being redirected to the SE re to complete the transact once transferred towards to applicable even in case you ayment is successfully com responsibility of the Indivi ocurement system is not r cake print screen for bank	tion with in the session time which is approximate tender fee shall not be refunded at any point of tir u have not completed the tender process. npleted, you will be automatically redirected back idual to ensure that the payment is successfully of responsible for any malfunctions in the Bank paym acknowledgement page. Version:1.09.10 28-Feb-2021 (c) 20 Version:1.09.10 28-Feb-2021 (c) 20	ne. to e-Procuremen ompleted nent gateway. Back	Submit	
You are You hav Money or This is a Once pa It is the and ePr please t Please t Your site visit : 26-Mar Your site visit : 26-Mar	being redirected to the SE re to complete the transact once transferred towards to applicable even in case you aresponsibility of the Indivi ocurement system is not r take print screen for bank	tion with in the session time which is approximate tender fee shall not be refunded at any point of tir u have not completed the tender process. npleted, you will be automatically redirected back idual to ensure that the payment is successfully of responsible for any malfunctions in the Bank paym acknowledgement page. Version:1.09.10 28-Feb-2021 (c) 20 Version:1.09.10 28-Feb-2021 (c) 20	ne. to e-Procurement ompleted hent gateway. Back	Submit	

Privacy Statement | Disclosure | Terms of Use Site best viewed at 1024 x 768 resolution in LE 10 +, Mozilla 35 +, <u>Google Chrimen 35</u>

Click on "Cancel" button to confirm the challan cancellation

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<b>O</b> SBI		<b>O SBI</b>
	Your previous transaction is pending with your bank.	UN LINE
	Please cancel previous transaction only if your account is not debited.	
Your site visit : 26-Mar-2021 [03:47 F	Do you really want to Cancel previous transaction?	
Your previous transaction with Bank F	Yes No	
If your account is debited, please wai		
If your account is not debited, you can ca	ncel the previous transaction by clicking on "Calent ton.	
	e above transaction, kindly use the following link - <b>Chant.onlinesbi.com/mopsprelogin/mops</b>	
the above reference numbers	Cance	
	Read warning message	and
© Copyright SBI.		
	click "Yes" to confirm	the
	challan cancellation	

On receipt of confirmation from bidder w.r.t. cancellation of challan, SBI MOPS will take its own time and will cancel the challan with intimation to eProcurement portal. Further refund process will be carried out as per SBI MOPS policy.

# 6.2.2 Re initiation of online payment through NEFT/RTGS Challan

On cancellation of NEFT/ RTGS challan, the bidder can reinitiate the payment process as per the process mentioned above.

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# 7. Online Payment Refund/Settlement Status

To check the online payment refund / settlement status, bidder can login into his dashboard and follow the process below.

	एन्हीपीसी NTPC Tenders	and a			meerk@yahawa -Apr-2021 05:0	4 PM 22-A	Server Time Apr-2021 17:16:19 C Limited eProcure	Home 💽 Logout ement Portal
U	BID MANAGEMENT 2. Payment Status summary displays							
÷	Debarred/Revoked Details	O Online Payment Status Details						
+	My Accounts							
+	My Documents	On	me rayment status i	Jetans				
A	Auction Management		Payment Status	Tender	Fee in ₹	EMD Fee in ₹	Proc. Fee in ₹	Total in ₹
+	My Auctions	Total Paid Amount Settled Refunded Yet to be processed			2250.00	200000.00	0.00	202250.00
+	Live Auctions				0.00	0.00	0.00	
+	View Auction History				0.00 2250.00	0.00 200000.00	0.00	0.00
B	Bid Management         2250.00         200000.00         0.00 202250.00							
÷	Search Active Tenders							
+	My Tenders	Note	e : Reports displays records	after 01-Jan-201	15.			
÷	Clarification						<u> </u>	
÷	My Active Bids		1. Click	on	1	o know the	tender wise	breakup,
÷	Techno Commercial Query History		'Onlin	e l				
+	Short fall Documents		Payme	nt	l k	oidder may clic	k on amount o	displayed
÷	Online Payment Status							
÷	My Bids History		Status	5	I	n the summary	/ above.	
+	Short Fall Documents History							
+	Archived Clarification							

- **Total Amount**: Total amount paid by the bidder against all the tenders.
- Settled: Total Amount that is settled to the department account. After Technical Bid Opening, the "Tender Fee" will be transferred / settled to the Department Settlement Account. However, after concluding the tender by completing "Award of Contract" process, EMD of the successful bidders gets <u>refunded to</u> <u>bidders account</u> or <u>Settled to the department's account</u>, depending on the predefined policy of the department.
- Refund: Total amount refunded to the bidder account successfully. If the bidder gets rejected at any stage of the tender during bid opening(Technical /Financial) or evaluation (Technical /Financial) by the Tender Inviting Authority of the organization, then EMD amount of the concerned bidder will automatically

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initiated for refund. However, accepted bidder's EMD will be remains in pooling account.

• **To be processed**: Total amount paid for the tenders, those are to be concluded.

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# 8. FAQs

1. The payment is already done, but system is still showing "Pay Online" button.

Please click on **Pay Online** >> **SBI MOPS** >> **Submit** >> **Payment Verification**. Once the payment status is updated on the portal, pay online button will disappear.

# 2. Payment status showing "Pending".

Bidder is kindly requested to check the payment status on periodic basis till it shows success. The portal shows the current payment status as it is received from the bank. To check the current payment status, bidder may login into the account and click

Pay Online >> SBI MOPS >> Submit >> Payment Verification

3. To which account the payment will be refunded?

The refund will be processed in the same account from which it was done. It cannot be changed later.

4. How many days it will take to refunded, in case amount is deducted from the bank account but the payment / transaction is showing failed?

Refund will take place as per SBI MOPS refund policy; normally it takes 4 days after the transaction date.

5. Can I check the payment details of all the tenders I have participated?

Yes. It can be checked after login, under "**Tender Payment Status**" option available in the bidder dashboard.

6. I have made multiple payments for the same tender.

The portal only receives the first successful payment details only. Any other payment made is treated as failed and will be auto refunded by the bank.

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# 7. Payment refund is taking longer than usual.

Please ensure bidder is checking the account from which the payment was made. If the amount is not received, please drop a mail to 'merchant@sbi.co.in' with payment reference number.

\*\*\*\*End of the Document\*\*\*\*\*

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